



OIDI Hong Kong Limited

Unit 12, 35/F., Cable TV Tower, 9 Hoi Shing Road, Tsuen Wan, Hong Kong

Tel: (852) 2616 2531 Email: techsupp@oidi.com.hk WhatsApp: 5404 7280

Business Hour: Mon to Fri 9:00 to 18:00, Sat 9:00 to 13:00 Close on Sunday & Public Holiday

NAS Station Onsite Service Terms and Conditions:

1. The NAS Station Onsite Service (hereinafter referred to as "The Service"), "The Service" provided by OIDI Hong Kong Limited (hereinafter referred to as "OIDI").
2. "The Service" apply to new purchase from authorized resellers.
3. Customer need to call "OIDI" to schedule appointment for "The Service" with-in 365 days (1 Year) of the date on the purchase invoice. Late appointment is not accepted.
4. In most cases, "OIDI" could arrange technician to provide "The Service" within three business days during 10:00 to 18:00 on Monday through Friday, excluding public holidays.
5. "The Service" is included:
 - 1) NAS Station Initialization
 - 2) Client account setup
 - 3) Share Folder setting
 - 4) Hard disk Upgrade (Hard disk provided by Customer)
 - 5) Basic Inspection & Troubleshooting Service
6. "The Service" do not include any hardware replacement, maintenance service and data transfer service.
7. "The Service" valid for the original purchaser only, and is not transferable.
8. "The Service" only provide to location within the territory of Hong Kong Island, Kowloon and New Territory. Additional charges of HK\$300 will be applied for service location at outlying island such as Cheng Chau, Peng Chau, Lamma Island, Ma Wan, Discovery Bay and Lantau Island. Do not apply to all forbidden zones.
9. "The Service" is one-off service, a service fee of HK\$580 will be applied for 2nd visit.
10. "OIDI" shall not be liable to customer for any direct or indirect damages. In no event shall "OIDI" be liable for any direct, indirect, special, incidental, consequential, negligence or punitive damages arising out of the service provided.
11. "OIDI" shall not be liable to any direct or indirect data lost or data damage arising out of the service provided, includes all kind of files.



OIDI Hong Kong Limited

Unit 12, 35/F., Cable TV Tower, 9 Hoi Shing Road, Tsuen Wan, Hong Kong

Tel: (852) 2616 2531 Email: techsupp@oidi.com.hk WhatsApp: 5404 7280

Business Hour: Mon to Fri 9:00 to 18:00, Sat 9:00 to 13:00 Close on Sunday & Public Holiday

**NAS Station Onsite Service
Terms and Conditions:**

12. "OIDI" has the absolute right in deciding to provide "The Service" or not, the decision of "OIDI" shall be final and conclusive.

13. "OIDI" reserves right to alter "The Service" terms and conditions without prior notice.

~ End ~



OIDI Hong Kong Limited

Unit 12, 35/F., Cable TV Tower, 9 Hoi Shing Road, Tsuen Wan, Hong Kong

Tel: (852) 2616 2531

Email: techsupp@oidi.com.hk

WhatsApp: 5404 7280

Business Hour: Mon to Fri 9:00 to 18:00, Sat 9:00 to 13:00 Close on Sunday & Public Holiday

NAS Station 上門服務 - 使用條款及細則

1. NAS Station 上門服務 (以下簡稱 "服務"),此 "服務" 由 OIDI Hong Kong Limited 提供 (以下簡稱 "OIDI")。
2. 此 "服務" 僅限於在指定的經銷商所購買。
3. 客戶需於購買發票上顯示的購買日期起計算的365日內致電 "OIDI" 預約此 "服務", 逾時不作受理。
4. 此 "服務" 的服務時間為星期一至星期五10:00 至18:00, 公共假日除外。在正常情況下, "OIDI" 可以安排技術人員在三個工作日內提供此 "服務"。
5. 此 "服務" 包括:
 - 1) NAS Station初始化
 - 2) 客戶端帳戶設置
 - 3) 共享文件夾設置
 - 4) 硬盤升級 (硬盤需由客戶提供)
 - 5) 基本檢查及疑難解答服務
6. 此 "服務" 不包括任何硬件更換、維修服務及資料轉移服務。
7. 此 "服務" 只對最初購買者有效並不可轉讓。
8. 此 "服務" 只限於香港、九龍及新界地區, 如此 "服務" 地區於離島, 如長洲、南丫島、馬灣、愉景灣或大嶼山, 客戶需另付HK\$300附加費。所有禁區並不適用。
9. 如客戶要求 "OIDI" 再次提供此 "服務", 須繳付每次HK\$580為服務費。
10. "OIDI" 毋須承擔客戶任何直接或間接的損失。不論在任何情況, "OIDI" 毋須承擔任何因服務而產生之直接、間接、特殊、偶然、必然、疏忽、或懲罰性賠償。
11. "OIDI" 毋須承擔客戶任何資料損失之責任 (包括所有種類的檔案)。
12. "OIDI" 有絕對決定權提供此 "服務", 並且其決定是最終及不可爭議。
13. "OIDI" 保留修改此 "服務" 條款之權利而不須作任何通知。

~ 完 ~